



## The Customer

Aptuit is a global business focusing on drug discovery, development and manufacturing support both in Europe and the US. Just five miles from the bustling Scottish city of Glasgow, Aptuit's 18,377 sq. ft state of the art facility on the Todd Campus delivers important drug development services among the relative peace and tranquillity of the Scottish countryside.

## The Project

Aptuit has been a much valued customer of ACE Refrigeration for many years. We are responsible for the service and maintenance of all their air conditioning and refrigeration needs. This includes a high level of service and maintenance to a range of highly critical pharmaceutical processing equipment including two freeze driers and two water chillers.

## What the Customer has to Say

The Facilities Manager for Aptuit said: "As a pharmaceutical company, we need a company that can respond promptly to breakdowns and are not afraid to tackle unusual and out of the ordinary scientific equipment. " "For example within our laboratory, we have 2 specialist Freeze Dryers which ACE Refrigeration both service and maintain. We have tried various other companies before staying with ACE as they are the only ones who are there when we need them in an emergency and are willing to tackle the unusual along with the normal refrigeration products."

**J Mess, Facilities, Aptuit Pharmaceutical Services**

## Legislation & Guidelines

At ACE, we can help you achieve the following:

- **F-Gas Compliance**
- **Health & Safety Compliance**
- **Reduced Liability Insurance Premiums**
- **Lower Life Cycle Costs**
- **24/7/365** – As an ACE PPM customer you are guaranteed priority service 24 hours per day, 7 days per week, 365 days per year

## Service & Maintenance

Our service & maintenance departments have dedicated teams of fully qualified service & maintenance engineers who work together to achieve a service which is fast, effective and reliable. Our reputation has been built upon our attention to detail and rapid reaction times. To help minimise equipment breakdown and the inevitable disruption to your operation, we offer highly competitive maintenance contracts, individually tailored to meet your needs.

## High Standards

We are Safe Contractor certified and have a team of fully trained, qualified and highly experienced engineers plus our own in house design team who can tailor solutions to fit customers requirements. Our engineers have all undergone thorough health & safety and risk assessment training and we invest in their on-going training & development to ensure we maintain our high standards. ACE Refrigeration Ltd also holds a Real Zero Gold Certificate obtained after embracing the principles of the Institute of Refrigeration Real Zero campaign.

## Industry Experience

In 2013, ACE Refrigeration completed the design, supply and installation of four cold rooms for the Scottish Environment Protection Agency as well as taking responsibility for their service and maintenance. The project consisted of one Low Temperature room and three High Temperature rooms; all now fully functional in the Angus Smith Building at Eurocentral in Lanarkshire. That same year, ACE Refrigeration completed a large project with SAFC, the custom manufacturing and services business unit of Sigma-Aldrich Corporation, building a suite of seven cold rooms as part of an expansion to their Centre of Excellence biologics manufacturing campus in Irvine, Ayrshire. ACE built a freezer room, a raw materials room and a large temperature controlled warm room as part of SAFC's Phase I expansion. Phase II of the expansion followed with ACE Refrigeration installing a chill room, a freezer room and another large chill room, with temperatures ranging from -22°C to 25°C. One of only a few UK companies with the specialist knowledge, experience and ability to design and install these rooms, ACE Refrigeration was also recently responsible for a state-of-the-art, blood plasma room at the new South Glasgow Hospital for NHS Greater Glasgow and Clyde, capable of maintaining lows of minus 40°. And the ACE team previously worked on a similar facility for the West of Scotland Blood Transfusion Centre at Gartnavel Hospital, and have now successfully maintained the blood bank equipment for more than 10 years.



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