



“I have no hesitation in recommending ACE as a company with a sound family business ethic and the capability to deal with all aspects and scale of refrigeration design, installation and maintenance.”

Martin J. MacGuire, Facilities Manager

The Customer

McGhee's Family Bakers was founded in 1935 by Dugald McGhee at the original bakehouse in Oran Street, Maryhill in Glasgow. Still run as a family business more than 75 years later, McGhee's cover the central belt of Scotland sending vans to Edinburgh, Dunfermline, Stirling and Perth on a daily basis, whilst establishing themselves as a supplier of the Glasgow favourite "Crispy Rolls". The directors' commitment meant a move to state-of-the-art premises at the M8 food park in June 2005, where they now operate out of possibly the most efficient bakery production unit in Britain, producing more than two million rolls each week. ACE Refrigeration are responsible for the service & maintenance of three McGhee's Group sites, taking care of the crucial refrigeration required to ensure the integrity of all rolls, bread, cakes and savouries as enjoyed all around the country every day.

Experience

We are the refrigeration experts for the food industry throughout the UK with service & maintenance packages available for bakeries, food processors, dairy companies, the fish and seafood industry, the meat business and fruit and vegetable sectors. At ACE, we can help you achieve the following:

- **F-Gas Compliance**
- **Health & Safety Compliance**
- **Reduced Liability Insurance Premiums**
- **Lower Life Cycle Costs**
- **24/7/365** – As an ACE PPM customer you are guaranteed priority service 24 hours per day, 7 days per week, 365 days per year

High Standards

We are Safe Contractor certified and have a team of fully trained, qualified and highly experienced engineers plus our own in house design team who can tailor solutions to fit customers requirements. Our engineers have all undergone thorough health & safety and risk assessment training and we invest in their on-going training & development to ensure we maintain our high standards. ACE Refrigeration Ltd also holds a Real Zero Gold Certificate obtained after embracing the principles of the Institute of Refrigeration Real Zero campaign. Developed in the UK and now rolled out throughout Europe, Real Zero provides a belief that no refrigerant leakage is acceptable and supplies a methodology in how best to achieve this.

ACE Business Management

ACE Refrigeration uses Klik 4 Service Support System for best practice business management. Key Benefits include same day reporting and quotations supplied through Klik 4 Service Support System and ACE help Desk. Client remote internet access to Klik 4 Service Support System for reviewing:

- Job Status
- Quotation status
- Parts awaiting status
- Engineering field service reports
- Planned maintenance schedules

What the Customer has to say...

Martin MacGuire, Facilities Manager at McGhee's said: "ACE Refrigeration have provided the McGhee group with support services on all aspects of new build refrigeration, routine servicing and maintenance, environmental services and air conditioning since 2006. In this time, I have found ACE highly reliable, and their policy of dedicating service personnel to each site has been very helpful and made fault finding and repairs much more efficient. I have no hesitation in recommending ACE as a company with a sound family business ethic and the capability to deal with all aspects and scale of refrigeration design, installation and maintenance."

Customer Service

We are proud to support clients throughout the UK and beyond in the hotel and restaurant business, the NHS, higher education, food processing, food distribution and wholesale sectors as well as catering, hospitality and retail industries. See our client testimonials on our website. We offer a range of service and maintenance contracts tailored to the needs of your business. If you are having problems with any of your air conditioning or refrigeration equipment then you can contact our helpdesk on **0141 556 7691** or by emailing **technicalsupport@acerefrigeration.co.uk** Or simply contact us to get a quote or arrange a free site visit to evaluate your maintenance requirements.

0141 556 7691 www.acerefrigeration.co.uk

