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Background

Established in Glasgow in 1951, our knowledge, breadth of experience and professional indemnity set us apart from others and enable us to have a very flexible approach to projects and working partnerships.

Service & Maintenance

Our service & maintenance departments have dedicated teams of fully qualified service & maintenance engineers who work together to achieve a service which is fast, effective and reliable. Our reputation has been built upon our attention to detail and rapid reaction times. To help minimise equipment breakdown and the inevitable disruption to your operation, we offer highly competitive maintenance contracts, individually tailored to meet your needs. We recognise our staff as one of our biggest assets, that's why we continually strive to help them improve the service they give to our customers by investing in their training and personal development.

Our Customers

We are proud to support clients throughout the UK and beyond in the hotel and restaurant business, the NHS, higher education, food processing, food distribution and wholesale sectors as well as catering, hospitality and retail industries.

High Standards

We are Safe Contractor certified and have a team of fully trained, qualified and highly experienced engineers plus our own in house design team who can tailor solutions to fit customers requirements. Our engineers have all undergone thorough health & safety and risk assessment training and we invest in their on-going training & development to ensure we maintain our high standards. ACE Refrigeration Ltd also holds a Real Zero Gold Certificate obtained after embracing the principles of the Institute of Refrigeration Real Zero campaign. Developed in the UK and now rolled out throughout Europe, Real Zero provides a belief that no refrigerant leakage is acceptable and supplies a methodology in how best to achieve this.

ACE Business Management

ACE Refrigeration uses Klik 4 Service Support System for best practice business management. Key Benefits include same day reporting and quotations supplied through Klik 4 Service Support System and ACE help Desk. Client remote internet access to Klik 4 Service Support System for reviewing:

- Job Status
- Quotation status
- Parts awaiting status
- Engineering field service reports
- Planned maintenance schedules

R22 Deadline

The use of virgin R22 gas is already prohibited and the use of recycled and/or reclaimed gas will be prohibited after 31st Dec 2014. Best options for its replacement depend on a number of factors including the age and condition of your equipment. For some of our customers in the UK, we have been able to help secure substantial grant funding for the replacement and renewal of outdated plant.

What the Customer has to say...

The Sheraton Grand Hotel & Spa in Edinburgh is the UK's Flagship Sheraton Hotel and part of the Starwood Hotels & Resorts Group, with more than 1,000 hotels worldwide in 100 Countries. As their long-standing service and maintenance partner, ACE were first choice when it came to the design & build of their new banqueting kitchen with an energy saving design and management control systems at its core. This included nine walk in chills, two walk in freezers, 1 blast chill and chilled displays as well as chilled preparation areas including the specialist banquet preparation area, pictured above.

Geoff Bates, Maintenance Manager at the Sheraton Hotel, said: “Having relied on ACE Refrigeration for six years to service and maintain our refrigeration equipment, it was reassuring to know they would go the extra mile for us in the energy saving design of our new refrigeration requirements.”

